Strategic Technology Advisory Board

1/24/2025

Agenda

Attendance:

        Melissa Van Der Wall

        Jenn Hicks McGowan

        Eddie Saiff

        Joe Connell

        Rob Doster

        Tim Babasade

        Rob Josic

        Patricia Chavez

        Michael Yankovich

        Joyce Shim

        Michael Bitz

Status Update:

        Compliance and Security

        Gramm Leach Bliley Act (GLBA)

            Board Report

        Penetration Test Update

        NIST 800-171

        Crowdstrike

        Bitsight

        SOC reporting

        Back-up processes – discussed Ramapo's approach; reminded all to store files on U and P as they get backed up daily

        Went over presentation made to BOT Audit Committee

Policies, Protocols and Procedures:

        The following have been recommended for review/creation by our CISO:

            Auditing Policy - create

Access Control Policy – break out of ITS Handbook into independent policy

ITS PII Policy - complete but not yet ratified

ITS Cybersecurity Policy – review and determine necessary ratification

Campus Administrative AI Policy (NOT Academic)

System Security Plan (SSP) - specific document for NIST, in process

Risk Register / Plan of Action and Milestones (POAM) - derived from SSP

Acceptable Use Policy

Technology Procurement Policy

ITS Change Management Protocol – complete but 4yo so review then determine necessary ratification

Ongoing Projects:

Endpoint Hardware Deployment

Network Hardware Deployment

ERP Modernization

Experience

Banner Document Management

DegreeWorks

Power BI (we need to establish a timeline; we should also establish a group to help us with the planning and prioritization of work)

CourseDog

Ninjio – committee asked for another information campaign to share with the community about what this is (another Daily Digest; use a mass email)

Moving forward:

Acropolis Migration – Spring 2025

Phone System Replacement – Summer 2025

Identity Access Management initiatives:

Banner Ethos User Provisioning (EUP) – a new process that automates user creation, access rights assignment and Active Directory location based on role. Also automatically

changes same when a user changes role or is no longer active. Replaces current CPImport process and provides a more secure, streamlined user maintenance process. – Summer 2025

Migrate away from Red Hat Directory Services LDAP to normalize on Microsoft Active Directory for all user identity access maintenance. Part of this is creating a cloud authentication process on MS Entra (formerly Azure) to enable cloud-based user authentication. This move will also allow us to retire our current password manager and replace it with MS Self Service Password Reset (SSPR) which is a significantly more robust password system. Lastly this will allow us to move from Duo for MFA to MS Authenticator which will allow us to cut costs while staying on a best in breed MFA system. – Late 2025/Early 2026